

Oops – Utility Notice to be Mailed

The Water you receive is monitored regularly with oversight by the Department of Environmental Protection (DEP).

We are required to monitor the drinking water you receive for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. We recently did not collect the correct number of coliform samples as required, and therefore cannot be sure of the quality of your drinking water during that time. By not submitting the required number of samples placed us in a 'technical violation.' Follow-up tests measured fine and passed, but we want you to be aware of the oversight.

Total coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially harmful bacteria may be present.*

What should you do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. You may continue to drink the water.

No adverse health effects are believed to have resulted from this failure to collect the required total coliform samples. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What is being done?

We have since collected the required samples. None of the samples tested positive for total coliform bacteria. This matter is now considered resolved.

You will receive a notice of this violation with an upcoming bill for water and/or sewer service. Posting this on the City Web Page provides advance information.

For more information, please contact Katie Cottrell at 352-726-2611 x1404 or by email kcottrell@Inverness-Fl.gov.

DRAFT

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

MONITORING REQUIREMENTS NOT MET FOR

NAME OF SYSTEM

PWS ID #

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During **[fill in compliance period]**, our water system failed to collect total coliform samples as required, and therefore cannot be sure of the quality of your drinking water during that time.”

Total coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially harmful bacteria may be present.*

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. You may continue to drink the water.

No adverse health effects are believed to have resulted from this failure to collect the required total coliform samples. General guidelines on ways to lessen the risk of infection by microbes are available from EPA’s Safe Drinking Water Hotline at 1(800) 426-4791.

What is being done?

We have since collected the required samples for **[fill in compliance period]**, on **[Date]**. None of the samples tested positive for total coliform bacteria. This matter is now considered resolved.

For more information, please contact **[Name]** at **[Phone number]** or **[Address]**.

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **[Name]** Public Water System.

Water System ID#: **[PWS ID#]** Date distributed: **[Date]**



Florida Department of Environmental Protection

Southwest District Office
13051 North Telecom Parkway
Temple Terrace, Florida 33637-0926

Rick Scott
Governor

Jennifer Carroll
Lt. Governor

Herschel T. Vinyard Jr.
Secretary

May 17, 2012

Ms. Katie Cottrell
City of Inverness
212 West Main Street
Inverness, FL 34450
publicworks@Inverness-FL.GOV

Re: Non-Compliance Letter – Drinking Water Sampling (Bacteriological)
Inverness Water Department
PWS-ID No. 609-0861
Citrus County

Dear Ms. Cottrell:

The Department's records indicate the above-referenced drinking water system failed to collect the proper number of repeat samples for the following required monitoring:

| <u>Compliance Period</u> | <u>Monitoring Contaminant(s)</u> |
|--------------------------|----------------------------------|
| April 2012 | Bacteriological |

In accordance with Rule 62-550.518(2), Florida Administrative Code (F.A.C.), your system was required to take a total of three repeat distribution samples in response to a Total Coliform-Positive distribution sample taken on April 17, 2012, and one repeat raw sample in response to a Total-Coliform-Positive raw sample taken on the same date. The Department did not receive any of the required samples.

If it is determined that the bacteriological samples were not previously collected then substitute samples, in addition to any other regular routine monitoring, shall be collected at this time and delivered to an approved laboratory with analysis results submitted, to this office, within 14 days of the date of this letter. Public Notice shall also be issued, pursuant to Rule 62-560.410, F.A.C.

Failure to conduct sampling and submit laboratory results, to the Department, is a violation of Rule 62-550.500, F.A.C. Please be advised that monitoring violations may result in the Department seeking administrative penalties.

If you have any questions or concerns about these requirements, please contact Margie DeBerry at (813) 632-7600, extension 408, or by e-mail at: Margie.DeBerry@dep.state.fl.us.

Sincerely,

Gerald B. Foster
Environmental Manager
Drinking Water Section

GBF/md/dm

cc: Bridgette Lanier, Certified Operator, blanier@woodardcurran.com

www.dep.state.fl.us